

# MURPHY MINUTE

A quick read of information about your city.

Fall/Winter 2024



## Sewer Winter Averaging

Your residential wastewater rate is calculated based on billed water usage during the months of winter averaging, which is November, January, and February.

This water usage is shown on billing statements during the months of December, February, and March. New rates are calculated and appear on the April billing statement each year. New residential customers will be charged the citywide residential average until their own independent average has been established.

If you have an leak during winter averaging, you may qualify for a adjustment! Contact us for more information.

## Leak detection has never been so easy!

Did you know Murphy has a FREE service that allows you to view your water consumption, receive timely leak alerts, and customize your alert settings? This can help you save money on your next utility bill.

Aquahawk has a new feature which will send up to three notifications if constant flow is detected on your account - even before you are a registered user! After registering with Aquahawk, you can maintain your alert settings and analyze water consumption.

You can also specify an amount of water (gallons) or an estimated bill amount (dollars) that you don't want to exceed. If your water consumption or bill amount has exceeded or is projected to exceed the threshold value, Aquahawk will send you a notification! Scan the QR code below for this and other valuable things Murphy offers. Did you know toilets are a top reason for residential water loss? Learn how to detect toilet leaks on the next page.



## Fats, Oil & Grease

If you put Fats, Oils, Greases, and other solids (FOGS) down the drain, they will harden and cling to the walls in your household pipes or city sewer lines.

Once hardened, this reduces water flow and could cause a sewage backup into your home or neighborhood. FOG comes from meats, butter, food scraps, sauces and gravy, dairy products, and cooking oil.

For more information, visit: [defendyourdrainsnorthtexas.org](http://defendyourdrainsnorthtexas.org)

# EVENT CALENDAR



## Arbor Day Tree Pickup - 11/2

Celebrate Arbor Day by getting your free tree from the Murphy Community Center from 10am until they're gone!

## Christmas in the Park - 12/7

Attention: CITP is moving to a Saturday! Patrons can still expect to have pictures with Santa, craft vendors, smores, letters to Santa, but we'll have some fun *new* attractions to look forward to!

## Murphy Camp Out - 11/15 & 16

Join us for a unique opportunity to experience Murphy overnight! Reserve your 10x20 space at Murphy Central Park for \$25 (family up to 5). Enjoy smores, Axe throwing, dinner and breakfast to-go!

## Daddy Daughter Dance - 2/1/2025

## Rainbow Trout Roundup - 2/22/2025

## Spring Clean & Green - 4/12/2025

## City Hall Closures

Veterans Day - 11/11/2024 (no trash collection impact)

Thanksgiving - 11/28 & 29/2024 (Trash delay - no collection on 11/28/2024)

Christmas - 12/24 & 25/2024 (Trash delay - no collection on 12/25/2024)

New Years Day - 1/1/2025 (Trash delay - no collection on 1/1/2025)

MLK Day - 1/20/2025 (no trash collection impact)

Presidents Day - 2/17/2025 (no trash collection impact)

Good Friday - 4/18/2025 (no trash collection impact)



## Why and how to check your toilets:

A continuously running toilet can waste hundreds of gallons of water per day, leading to high water bills.

Often, toilet leaks are silent and not overly obvious to homeowners.

The most common cause of a running toilet is a worn-out or poorly sealing flapper at the bottom of the tank. This leak can also be intermittent, as the flapper may seal after some flushes but not all flushes.

To check for a leaky toilet, add 10 - 15 drops of food coloring or a dye tablet in the toilet tank. Wait 30 minutes without flushing. If the color makes it's way into the bowl, your toilet is leaking.

Check now! A leak could impact your sewer average!

Scan the QR code for links to important information from this page!

