



City of Murphy
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Murphy, TX 75094
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www.murphytx.org

News Release

FOR IMMEDIATE RELEASE
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Boil Water Notice issued for portions of Murphy *Boiling necessary as temporary measure only*

MURPHY (September 10, 2022) Due to a drop in pressure within the water distribution system, the Texas Commission on Environmental Quality has required the City of Murphy/0430042 public water system to notify all customers to boil their water prior to consumption including washing hands/face, brushing teeth, drinking, and other uses. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

Affected neighborhoods include: Rolling Ridge; The Ranch; The Gables; Maxwell Creek North; Stratford Crossing; The Aviary; Hunters Landing; Eagle Glen; Daniel Crossing; Murphy Meadows; and Eagles Landing.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly, including people in apartments, nursing homes, schools, and businesses. You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Timothy L. Rogers, Public Services Director (972-468-4353), Wade Williams, Public Works Superintendent (972-468- 4376), or Mike Foster, Water Quality Technician (972-468-4355) at 206 N. Murphy Road, Murphy TX 75094.

A map of the affected area is available on www.murphytx.org. Staff has turned on additional pumps to ensure system pressures are adequate. Updates will be provided on the City of Murphy website and social media sites.

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Note: Boil Water Notice is attached.

ABOUT MURPHY -- Murphy is a fast-growing community located in Collin County. The population is approximately 20,010, generally characterized as highly educated with a median household income well above the state average. With more than 80 percent of the land developed, the community is dominated by single-family residences. City planners strive to preserve a family-oriented community with a strong sense of place. Money Magazine has dubbed Murphy as the 27th Best Place to Live in America for small cities, and D Magazine placed Murphy as the fifth best suburb in the 2014 list, where it has consistently ranked in the top 10.

DRINKING WATER WARNING

***E. coli* is present in the City of Murphy's Water**

BOIL YOUR WATER BEFORE USING

On 9/9/2022 at approximately 8:55 P.M., the City of Murphy Water distribution system pressures dropped to a level requiring staff to notify the affected area to boil water. The following subdivisions have been affected by low pressure and will be required to boil water until further notice:

**Rolling Ridge: The Ranch; The Gables; Maxwell Creek North;
Stratford Crossing; The Aviary; Hunters Landing; Eagle Glen; Daniel Crossing;
Murphy Meadows; and Eagles Landing.**

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- **E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their healthcare providers about drinking this water.

What is being done?

The pumps have been returned to normal operating conditions, which enable the system to maintain the required pressure.

We will inform you when tests show no bacteria are present and you no longer need to boil your water. We anticipate resolving the problem within the next 3-5 days.

For more information, please contact Wade Williams at 972-468-4376 or wwilliams@murphytx.org

General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).*

This notice is being sent to you by the City of Murphy.

State Water System ID#: 0430042.

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