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News Release

FOR IMMEDIATE RELEASE

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Storm damage repair work requires contractor scrutiny

MURPHY (March 30, 2016) Homeowners in Murphy experiencing damage to property as a result of spring storms should remain mindful of several important issues related to repairs, says Customer Service Manager Candy McQuiston.

“First and foremost, residents must always keep in mind that if a deal sounds too good to be true, it probably is,” she said. “There are people who take advantage of residents who may be facing major repairs by offering repairs that are deeply discounted. That is an immediate red flag.”

Reputable repair companies, whether roofers, fence repair contractors or others should provide references and proper licenses. And, above all, they should closely follow local building codes, including obtaining a permit for the work and undergoing the appropriate inspections.

“If a door-to-door repairman visits a home and offers to do any repair work, residents must ask some important questions,” she added.

Among these are:

- requests for identification;
- a review of their licensing;
- a list of local references;
- total costs for the repair;
- clean-up and disposal practices; and
- assurances that the proper permits will be obtained for the work.

“These questions apply to roofers, fence repair companies and any other major work,” she said. “As always, the City is here to answer questions and provide information. We want to make sure our residents are not hit by scams and unscrupulous contractors.”

Code Compliance personnel can be contacted by calling 972-468-4064. For questions on permitting and construction residents and homeowners should call Customer Service at 972-468-4100.

While these activities do not fall into major crime categories, Murphy Police can be contacted if a vendor acts in a suspicious or heavy-handed manner, she added. The non-emergency number at the Police Department is 972-468-4236.

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ABOUT MURPHY -- Murphy is a fast-growing community located in Collin County. The population is approximately 18,020, generally characterized as highly educated with a median household income above the state average. With more than 70 percent of the land developed, the community is dominated by single-family residences. City planners strive to preserve a country feel while exhibiting an aggressive economic development stance. Money Magazine has dubbed Murphy as the 27th Best Place to Live in America for small cities, and D Magazine placed Murphy as the fifth best suburb in the 2014 list, where it has consistently ranked in the top 10.