



City of Murphy
206 N. Murphy Rd.
Murphy, TX 75094
(972) 468- 4000
www.murphytx.org

News Release

FOR IMMEDIATE RELEASE

Media Contact: Celso Martinez 972-623-8836

September 28, 2015

Water costs in Murphy to increase in each user tier

MURPHY (September 28, 2015) Changes in the rates for water, as a result of an increase from the supplier, are scheduled for implementation with the October water bills, arriving in homes and businesses in November, says Candy McQuiston, Customer Service Manager.

“The rate increase is a direct pass-through from the North Texas Municipal Water District,” she said. “Our water rates are designed to produce enough revenue to keep our system at its maximum efficiency. The water department is essentially on a self-sustaining arrangement. What we pay for water service is what we charge our customers, so absorbing any increase from the supplier is not an option.”

Water rate charges for each of the usage tiers will increase by 23 cents, as a direct result of that amount of increase from NTMWD.

“While the new rate is set to apply to October usage levels, customers will not see the increase in their water charge until bills arrive in November,” she said. The increase is timed to coincide with the decrease in the amount of water used on landscapes and lawns through automatic watering systems.

The City of Murphy has no control over water costs which are passed along from the supplier, but does influence the cost of the base meter fee. There will be no change to that fee or to any other fees controlled directly by the City.

“The only change is the cost of the water coming out of the taps in homes and businesses,” she said.

Water use is charged along a matrix of usage tiers, basically placing a greater cost on high users and a lower cost to those who use less water. The 23-cent increase cuts across all tiers in the system.

###

ABOUT MURPHY -- Murphy is a fast-growing community located in Collin County. The population is approximately 18,020, generally characterized as highly educated with a median household income above the state average. With more than 70 percent of the land developed, the community is dominated by single-family residences. City planners strive to preserve a country feel while exhibiting an aggressive economic development stance. The centrally-located municipal complex includes four buildings that house Fire, Police, City Administration and Public Works. Money Magazine has dubbed Murphy as the 27th Best Place to Live in America for small cities, and D Magazine placed Murphy as the fifth best suburb in the 2014 list, where it has consistently ranked in the top 10.