



City of Murphy
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News Release

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Meter change out part of water system maintenance *Two thousand Murphy meters to be replaced*

MURPHY (November 3, 2020) Ever mindful that the City of Murphy is ultimately responsible for the operation, maintenance, and financial stability of the water distribution system on behalf of all of its residents, the City Council has authorized the replacement of 2,000 meters within the City.

Similar to virtually all municipally owned and operated water distribution systems in Texas, the Murphy system is self-sustaining, meaning that virtually every cent collected in water and wastewater revenue is used to ensure the system is operating at its peak.

“Every Murphy water account holder can think of themselves as shareholders,” says Director of Public Services Tim Rogers. “Of course, there are no monetary dividends to distribute. Instead shareholders enjoy the reliability of having plentiful clean water available 24 hours a day. Our job is to ensure that their investment in the system is safeguarded.”

Part of that effort is finding and eliminating wasted, leaked, or unrecorded water consumption. The cost of unrecorded water consumption, through any means, is shared by every customer, diminishing the efficiency of the system, and unnecessarily raising the cost of water to every customer.

That’s the impetus behind the decision by the City to replace the meters, generally older, less efficient, and more likely to record water use incorrectly.

The change out will be conducted in December and is being funded by financial reserves maintained in the water system’s operating budget.

Customers whose meter will be targeted for replacement will be contacted in person by the third-party contractor, selected for their experience in this process. The 20-minute change out process will require water service to be interrupted. Should there be extenuating circumstances, the process can be rescheduled for a more convenient time.

There is no additional charge to the customer for the replacement, and there will be no appreciable difference in the water pressure within the home.

“This is another important effort, like the smoke testing of our collection lines, and other system maintenance work to ensure our system is operating at the highest level of efficiency,” added Rogers.

Information on the program can be obtained by contacting Wade Williams, Public Works Superintendent, at wwilliams@murphytx.org or (972) 468-4376.

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ABOUT MURPHY -- Murphy is a fast-growing community located in Collin County. The population is approximately 20,010, generally characterized as highly educated with a median household income well above the state average. With more than 80 percent of the land developed, the community is dominated by single-family residences. City planners strive to preserve a family-oriented community with a strong sense of place. Money Magazine has dubbed Murphy as the 27th Best Place to Live in America for small cities, and D Magazine placed Murphy as the fifth best suburb in the 2014 list, where it has consistently ranked in the top 10.